# Information Technology Business Case – Section B Miami-Dade County – FY 2005-06

Delivering Excellence Every Day



Directions: Please complete shaded areas below.

Department Name: Elections Project Name: EDMS Project Amount: \$575,000

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#### Section B

### (Complete Only If Asking for Revenue from GF Capital or IT Administrative Fee)

#### **Improves Customer Service**

Describe how the other customer departments will be better served by implementing this initiative. Safeguard Voter registration records

#### **Impacts Citizens**

Describe how this initiative will simplify or enhance doing business with the County. Also state how this will enhance public perception

Improve customer service as the electronic record archival process will allow staff to immediately access the record in question in lieu of having to search through paper forms.

#### **Improves Business Processes**

State how this project will lower costs, speed up key business processes, and/or improve decision making ability. Also indicate if the initiative will improve employee morale, communication, and/or education.

Speed up verification of signatures on voter forms; will improve record archival process; will improve communications between our customers (voters) and staff as they respond to the issues that arise day to day.

#### Strategic Alignment to the County's Goals

Describe how this IT Investment lines up with the realization of the County's goals and objectives. Provide better service through technological improvements

#### **Departmental Participation**

State if this project crosses departmental boundaries. Indicate how many other departments will participate in the initiative. Please specify which departments and funding commitments if any. *NO* 

#### Risks

Indicate any risks involved to include procurement delays, personnel delays, and environmental delays to include change of technology, vendors, etc.

Must meet State (HAVA) mandate by January 2006.

#### Use of an Enterprise Infrastructure

Will this solution utilize an enterprise infrastructure already in place (yes or no)? Please explain. Yes – Countywide EDMS infrastructure.

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## **Section C Financial Information**

ETSD Dependencies (See	FY05-06	FY06-07
Budget Manual)		
Infrastructure		
Application Programmer		
Database	\$10,000	\$20,000
Telecommunication		
Radio		
Etc.		

Department Specific Costs	FY05-06	FY06-07
Personnel	\$122,000	\$125,000
Hardware	\$ 40,000	\$ 20,000
Software	\$ 50,000	\$ 25,000
Maintenance Fees	\$ 25,000	\$ 25,000
Consultant Fees	\$260,000	\$ -0-
Etc.		